

Parent/Caregiver Accounts in the MyEducationBC Family Portal

Parkcrest Family Portal Update

Last school year Parkcrest families accessed at their child's learning update via the Family Portal using your child's account login information. We are pleased to announce this year that **Parkcrest** will now be creating parent/caregiver accounts for the MyEducation BC (MyEdBC) Family Portal. These accounts will provide parents and caregivers with secure access to important educational information about their child, including learning updates (report cards), attendance records, and demographic details.

If you have another child currently enrolled in a Burnaby high school, you should already have a parent/caregiver account, which you can now use to access your child's information at the elementary school level. You DO NOT need to set-up another account.

Benefits of the MyEdBC Family Portal Parent Accounts

- **Easy Access to Learning Updates (Report Cards):** Parents/Caregivers can quickly and conveniently view their child's report card.
- **Enhanced Privacy and Security:** Learning Updates (Report Cards) and other information are stored on a secure web server, eliminating for paper copies or email distribution.
- **Update Expired or Forgotten Passwords:** Parents/Caregivers can reset or change their password themselves if it is forgotten or expired

Getting an Account

On Friday, December 6th, if you don't already have a parent/caregiver account with the Family Portal, you will receive an email from the school with login details, including a username and temporary password. To ensure you receive this email, please add **sysadmin@myeducation.gov.bc.ca** to your email address book to prevent it from being flagged as spam. (Check your junk/spam/promotions folder in case you don't receive it, otherwise follow up by contacting the school office)

The email will look like the following:

Parent,

Welcome to the Burnaby School District MyEducation BC FAMILY PORTAL, which provides access to your child's educational information.

To Access the MyEducation BC System:

- Visit <https://myeducation.gov.bc.ca/aspen/logon.do>
- Ensure popups are enabled on your browser.
- Your username will generally be your first and last name (e.g., johnsmith).
- Your temporary password will be system-generated.

Support and Instructions

For assistance using the Family Portal, please download and review the [Family Portal Instructions for Parents](https://blogs.sd41.bc.ca/myedbc/parent-resources/) PDF. (<https://blogs.sd41.bc.ca/myedbc/parent-resources/>)

Parent and caregiver accounts to the Family Portal, will allow better management and access to the information in MyEducationBC, ensuring you stay informed and engaged in your child's education.

If you have any questions, please contact us at the school for support.

Thank you.

Mrs. D. Ashton

Principal

Parkcrest Elementary